



## Alabama Interactive eGovernment Council Alabama Interactive Service Management Report

### **June 2002 Contents**

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*Revenue Account*

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## **IN SUMMARY**

### **MARKETING/OPERATIONS**

The Alabama Real Estate Commission was put into production on June 17, 2002. In that time, over 220 license renewals were processed for Agents, Realtors and Brokers. Everything has functioned smoothly with this application since its inception, thanks in part to good communication between the AREC IT staff and AI development.

### **DEVELOPMENT**

We are working closely with the Secretary of State to provide an application to process their credit card orders taken at the counter. We are also working to provide an online UCC filing application that will give SOS the ability to receive UCC filing data in an electronic format. Thus saving them time and effort processing the paper forms. Both of these applications are undergoing User Testing in an effort to make sure these applications meet and exceed the Secretary of State's expectations.

We are also working directly with the Alabama Board of Nursing to provide three applications for them. The first one is a license renewal Application which will be placed into production during their renewal period. The other two applications, Reinstatement and Reactivation, allow nurses who need to either have their licenses reinstated or reactivated the ability to do this online. These applications are undergoing User Testing and we plan to have them in production shortly.

The Department of Revenue has a large need that we are working to fulfill for them. We are currently working to provide an online tax application, which will give their customers the ability to file several tax forms online. The Department of Revenue is hoping this application will cut down on the extreme amount of paperwork they must process each month.

## PROJECT REPORT

### COMPLETED!

Application	Agency	Application Description	Status
Online renewal of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete with a release date of September 1.
Online UCC (Uniform Commercial Code) Filings	Alabama Secretary of State	This application allows business entities to file their UCC filings with the Secretary of State through the Internet. The application will accept credit card payment of the filing fee and automatically calculate the appropriate charge.	This application is complete and currently in testing. Production date is scheduled for July.
Online Renewal of Real Estate Licenses	Alabama Real Estate Commission	This application allows for the renewal of licenses online by real estate agents, realtors and brokers.	This application is complete.

### IN DEVELOPMENT . . .

Application	Agency	Description	Status	Target Date
Online Tax Filing	Department of Revenue	This application will allow citizens and businesses to file and pay taxes online.	Drafting functional specifications and beginning development	August 1
Payment Portal Merchant Service Agreement	Secretary of State	This will allow SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	This application is in the prototype stage awaiting testing.	TBD
Online Address Change	Alabama Real Estate Commission	This application allows for the changing or updating of addresses and personal information.	This application is still in development.	TBD

### IN DEVELOPMENT (Continued) . . .

Application	Agency	Description	Status	Target Date
Online Reactivation of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reactivate their license online.	This application is in the prototype stage awaiting testing.	TBD
Online Reinstatement of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reinstate their license online.	This application is in the prototype stage awaiting testing.	TBD

### IN PLANNING AND CONSIDERATION . . .

Application	Agency	Description	Status	Target Date
Hunting and Fishing Licenses/POS	Alabama Department of Conservation and Natural Resources	This application allows users to select from available permits and purchase them on-line. This application allows the purchase of multiple permits with a single transaction and generates a temporary permit immediately.	This project is currently still in the proposal stage. The agency is looking for a total turnkey solution.	TBD
Payment Portal Merchant Service Agreement	Administrative Office of Courts	This application will allow Courts to accept traffic ticket payments online by county	This project is still in the preliminary stage.	TBD
Online renewal of Builders Licenses	Alabama Home Builders Licensure Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled. The agency said they would make contact when they are ready to proceed.	TBD

## IN PLANNING AND CONSIDERATION (Continued) . . .

Application	Agency	Description	Status	Target Date
Online Renewal of License	Alabama Association of Bankers	This application allows for the renewal of licenses online.	Awaiting follow up.	TBD
Payment Portal Merchant Service Agreement	Board of Pardons and Paroles	This application will allow Pardons and Paroles to accept fines and restitutions online by county	This project is still in the preliminary stage. Waiting to schedule second meeting.	TBD

**Note:** The agencies represented in “Planning and Consideration” are agencies that have committed wanting service provided by Alabama Interactive. Other agencies we have met with, but need internal follow up before continuing include: Department of Education, Personnel Department, Alabama Real Estate Appraisers Board, Alcohol and Beverage Control Board and the Board of Professional Engineers and Land Surveyors.

## SERVICE REQUEST

### Service Request #11

Alabama Board of Pardons and Paroles Merchant Service Agreement  
Alabama Interactive requests and recommends this service for Alabama Board of Pardons and Paroles is added to the network as a **charge** service. Development for the Alabama Interactive Merchant Service application is at no cost to the Alabama Board of Pardons and Paroles.

## **OTHER BUSINESS / IN CLOSING**

Now that AI has the network, payment engine, business practices and the first online application (AREC) up and running, we are looking forward to focusing primarily on application development. Up and until this point, we have worked hard to ensure that these key elements were in place and tested and tried. I feel that we have hit that milestone and can now begin successfully launching marketing initiatives and other applications that are currently in testing.

It is the goal of AI to be the best partner for the State and to do everything in our power to help Alabama achieve national recognition as an eGovernment provider to the citizens and businesses of the State.

As always, please feel free to call on me with any questions or comments.

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Respectfully Submitted,

Winn McInnis